TROUBLE SHOOTING GUIDE

PROBLEM CAUSE SOLUTION

No output from the tank

Air Lock in the system

Bleed air from all the water lines

Water does not get hot when plugged into AC Power High Limiter switch has tripped Failed Thermostat

Failed Thermostat
Element has burned out
Replace Thermostat
Replace Element

Water Dripping from SRV Thermal Expansion Install Expansion tank

Valve poppet not seated properly Lift leaver to flush valve to reseat.

Cycle AC Power

SPECIFICATIONS

		405XXX	406XXX	411XXX	418XXX
Capacity		5 Gallon	6 Gallon	11 Gallon	20 Gallon
Tank Material		Aluminum	Aluminum	Aluminum	Aluminum
Case Material		Aluminum	Aluminum	Aluminum	Aluminum
Weight (Dry)		22 lb	25 lb	30 lb	47 lb
Overall Size including mounting plate (W/D/H) Front /Back Mount Front /Back Mount w/ TCV Side Mount Side Mount w/ TCV Cross Mount		N/A N/A 15.5" / 16.5" / 13.6" 15.5" / 16.75" / 13.6" N/A	13.6" / 20" / 13.6" 13.6" / 20.5" / 13.6" 15.5" / 19.5" / 13.6" 15.5" / 20" / 13.6" N/A	16" / 22.5" / 16" 16" / 23" / 16" 18.75" / 21.5" / 16" 18.75" / 22" / 16" N/A	N/A N/A N/A N/A 18.75" / 18.75" / 29.5"
Standard Heat Exchanger Location		Front	Front	Front	Front
Electrical Rating	120 V 240 V	1500 Watts / 12.5A 1500 Watts / 6.25A	1500 Watts / 12.5A 1500 Watts / 6.25A	1500 Watts / 12.5A 1500 Watts / 6.25A	1500 Watts / 12.5A 1500 Watts / 6.25A
Ignition Protection		Yes	Yes	Yes	Yes
Certification	120 V 240 V	UL 174 (Including Marine Supplement) CSA C22.2 No. 110-94 CE	UL 174 (Including Marine Supplement) CSA C22.2 No. 110-94 CE	UL 174 (Including Marine Supplement) CSA C22.2 No. 110-94 CE	
Fittings	Water Inlet Water Outlet Heat Exchanger SRV	1/2" NPT F 1/2" NPT F 5/8" Hose Barb 3/4" NPT F	1/2" NPT F 1/2" NPT F 5/8" Hose Barb 3/4" NPT F	1/2" NPT F 1/2" NPT F 5/8" Hose Barb 3/4" NPT F	1/2" NPT F 1/2" NPT F 5/8" Hose Barb 3/4" NPT F
Warranty		2 Years	2 Years	2 Years	2 Years

Specifications sugject to change without notice